

Deeds office does its job well

I am writing to say a big "thank you" to Craig Olive, who is the Johnston County registrar of deeds, and to his staff.

The office is almost fully automated and very efficient. Most of the research that surveyors and their staffs need can be obtained online for free. Records are continually being scanned and added to the online database. This has saved me many hours of travel time.

The fees in the Register of Deeds Office in Johnston County have actually been reduced in recent years. There are no additional fees charged in Smithfield to receive a reproducible Mylar. That is not true in all of the counties.

The office is very customer friendly. Mr. Olive and all of his staff are providing great service. Even Craig rolls up his sleeves to wait on the public. If you need something, just ask. Mr. Olive and his staff are truly working to serve the public.

At some point, everyone needs to use this office. You might need a birth certificate, death certificate, map, deed, etc. If you want to get married in this county, you must come here first.

Most people are not familiar with this office unless they use it on a daily basis. It will not matter. When you come in, a smiling face will greet you with a knowledgeable person behind the smile just waiting to help you.

Thank you so much, Mr. Olive and staff, for doing a fantastic job.

CAROLYN J. LAMBERT

Benson

Letters welcomed

The Herald welcomes expressions of opinion on public matters. All letters submitted by readers for publication in "The Letter Box" must carry the writer's signature and complete address, including street or road name, and a telephone number. It is sometimes necessary to contact a writer to clarify handwriting, for example. The Herald's address is P.O. Box 1417, Smithfield, N.C. 27577. For more information, call Scott Bolejack at 934-2176, Ext. 132